

SUPERIOR WELLNESS LIMITED CODE OF CONDUCT POLICY

POLICY BRIEF AND PURPOSE :

Our **Employee Code of Conduct company policy** outlines our expectations regarding employees' behaviour towards their colleagues, supervisors and overall organization.

We promote freedom of expression and open communication. But we expect all employees to follow our code of conduct. They should avoid offending, participating in serious disputes and disrupting our workplace. We also expect them to foster a well-organized, respectful and collaborative environment.

SCOPE

This policy applies to all our employees regardless of employment agreement or position.

POLICY ELEMENTS

WHAT ARE THE COMPONENTS OF AN EMPLOYEE CODE OF CONDUCT POLICY?

Company employees are bound by their contract to follow our Employee Code of Conduct while performing their duties. We outline the components of our Code of Conduct below:

COMPLIANCE WITH LAW

All employees must protect our company's legality. They should comply with all environmental, safety and fair dealing laws. We expect employees to be ethical and responsible when dealing with our company's finances, products, partnerships and public image including social media.

All employees must operate all company vehicles in safe and legal manner. IE: Speed limits, se of mobile phones whilst driving.

We will carry out random alcohol and drug testing at periodic intervals. You are not required by law to undertake the test, however, refusal to comply will result in disciplinary procedures against you.

Criminal acts of violence or integrity.

RESPECT IN THE WORKPLACE

All employees should respect their colleagues. We won't allow any kind of discriminatory behaviour, harassment or victimization. Employees should conform with our Equal Opportunities Policy in all aspects of their work, from recruitment and performance evaluation to interpersonal relations.

Superior Wellness LTD.

Company Registration No: 07617796

Registered address: Superior House Broombank Park
Chesterfield, Derbyshire, S41 9RT

TEL: 01246 559071

PROTECTION OF COMPANY PROPERTY

All employees should treat our company's property, whether material or intangible, with respect and care.

Employees:

- Shouldn't misuse **company equipment** or use it frivolously.
- Should respect all kinds of **incorporeal property**. This includes trademarks, copyright and other property (information, reports etc.) Employees should use them only to complete their job duties. Employees should protect company facilities and other material property (e.g. Company Cars, Laptops, mobile phones) from damage and vandalism, whenever possible.

PROFESSIONALISM

All employees must show Integrity and professionalism in the workplace:

- **PERSONAL APPEARANCE/HYGIENE**

All employees must follow our Dress Code and personal appearance guidelines.

- **ANTI-BRIBERY/CORRUPTION**

We discourage employees from accepting gifts from clients or partners. We prohibit briberies for the benefit of any external or internal party.

- **JOB DUTIES AND AUTHORITY**

All employees should fulfil their job duties with integrity and respect toward customers, stakeholders and the community. Supervisors and managers mustn't abuse their authority. We expect them to delegate duties to their team members taking into account their competences and workload. Likewise, we expect team members to follow team leaders' instructions and complete their duties with skill and in a timely manner.

We encourage mentoring throughout our company.

- **ABSENTEEISM AND TARDINESS**

Employees should follow their agreed working hours schedule. We can make exceptions for occasions that prevent employees from following standard working hours or days. But, generally, we expect employees to be punctual when coming to and leaving from work.

- **CONFLICT OF INTEREST**

We expect employees to avoid any personal, financial or other interests that might hinder their capability or willingness to perform their job duties.

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- **COLLABORATION**

Employees should be friendly and collaborative. They should try not to disrupt the workplace or present obstacles to their colleagues' work.

- **COMMUNICATION**

All employees must be open to communication with their colleagues, supervisors or team members.

- **BENEFITS**

We expect employees to not abuse their employment benefits. This can refer to time off, insurance, facilities, subscriptions or other benefits our company offers.

- **POLICIES**

All employees should read and follow our company policies. If they have any questions, they should ask Carol Claydon. Head of Human Resources (HR) department.

- ABSENCE POLICY
- APPRAISAL POLICY
- BEREAVEMENT POLICY
- CODE OF CONDUCT POLICY
- DISCIPLINARY AND GRIEVANCE POLICY
- ENVIRONMENTAL POLICY
- EQUALITY AND DIVERSITY POLICY
- HOLIDAY POLICY
- HOME WORKING POLICY
- LONE WORKING POLICY
- MATERNITY AND PATERNITY POLICY
- NO SMOKING POLICY
- RECRUITMENT POLICY
- HEALTH, SAFETY AND WELFARE POLICY
- WHISTLEBLOWING POLICY
- BUSINESS ETHICS POLICY
- MENTAL HEALTH POLICY
- CLEAN DESK POLICY
- COVID-19 POLICY
- TRAINING POLICY
- RECORDS AND RETENTIONS POLICY
- COMPANY EXPENSES POLICY

DISCIPLINARY ACTIONS

Our company may have to take disciplinary action against employees who repeatedly or intentionally fail to follow our code of conduct. Disciplinary actions will vary depending on the violation.

Possible consequences include:

- Demotion.
- Verbal or written warnings to stay on record for a specified amount of time.
- Performance Improvement Plans (PIP)
- Suspension on full pay or termination for more serious offenses.
- Detraction of benefits for a definite or indefinite time.

We may take legal action in cases of classed as Gross Misconduct such as corruption, theft, embezzlement or other unlawful behaviour.

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