



# FILTER GUIDE



**SUPERIOR**  
WELLNESS

# Filter care

**Keeping your filters clean is vital for the safety and longevity of your hot tub. Make sure you dedicate time to cleaning your filters to help keep the water in your hot tub fresh and sanitised.**

To help give you an idea of best practice for maintaining your filters, please refer to the filter maintenance schedule below:

## Filter FAQs

### How often should I clean my filters?

This will depend on your usage, but we recommend you clean them at least once every fortnight. Heavy usage will mean your filters clog up quicker. However, the situation is different when you fill your hot tub for the first time, or whenever you drain and refill your hot tub. In this instance, the filters may clog up within three–four days because of the small particles contained in tap water and any particles from manufacturing/transport.

### What will happen if I don't clean my filters regularly enough?

Failure to clean your filters may restrict water flow causing the hot tub to automatically shut down. The following diagnostic messages may appear on your touch pad if your filters are dirty; FLO, Heater Dry, LF, DR, OHH, or -- (two lines). To confirm that the filters are the cause of the problem, remove them and run the hot tub for a few minutes to see if the message clears. If the message still does not clear, try switching the hot tub off whilst the filters are removed, and then back on again.

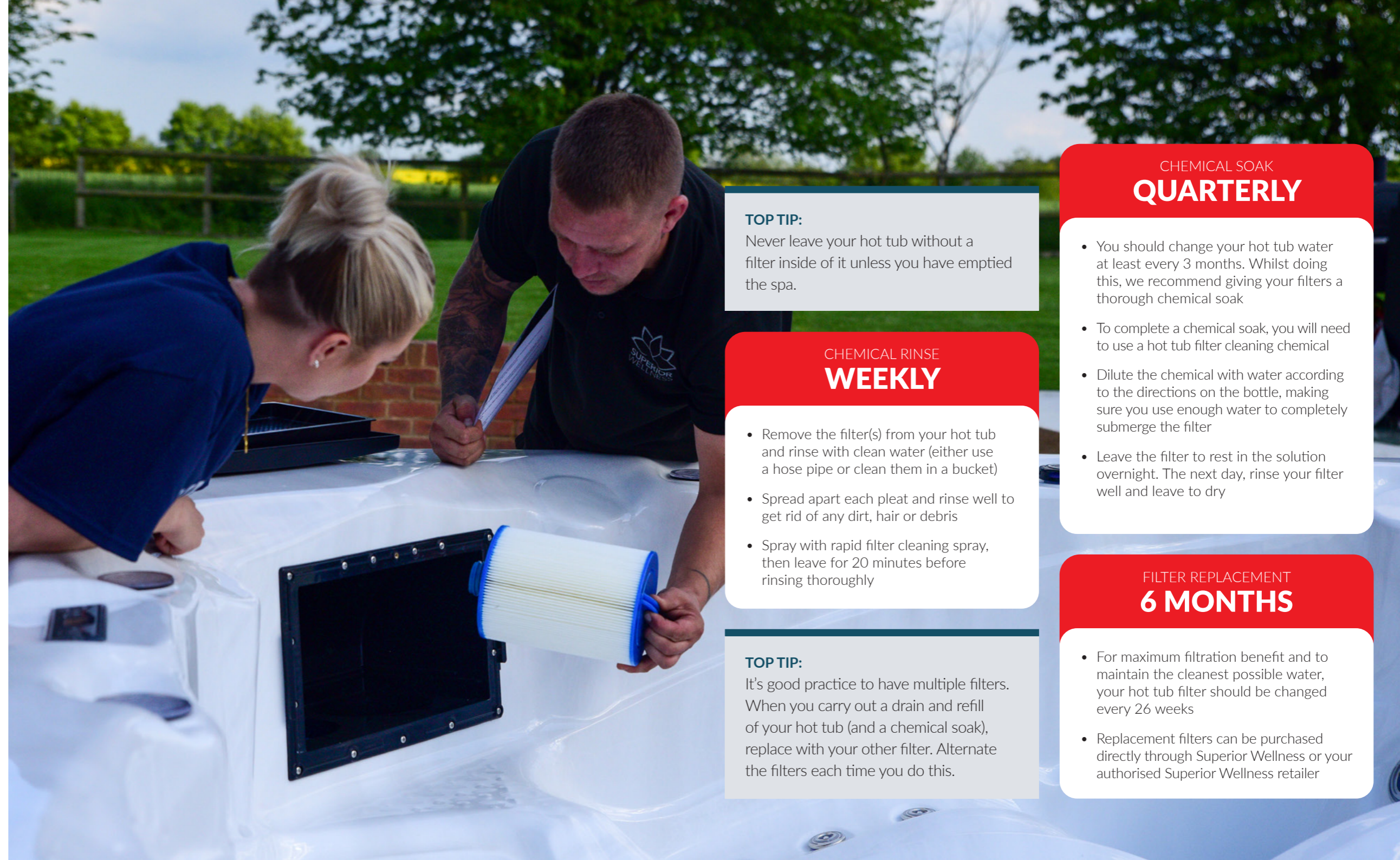
Please note, you **MUST NOT** run the hot tub without filters. If the message still appears after trying these measures, please contact a member of the Superior Wellness team to arrange a visit from a technician.

### How do I clean my filters?

To clean your filters, we recommend using a hot tub filter cleaner. For optimum results, spray the filter evenly with an instant filter cleaner, wait 15 minutes and then rinse the filter with a hose. An additional recommended cleaning method is to soak the filters in a bucket overnight with a filter cleaner solution. This solution breaks down oils from the pleats and gives the filter a deep clean. Please ensure your filter is air dry before placing back into your hot tub

### What filters do I need for my hot tub?

Each hot tub model is different; therefore, it is important you use the correct filter for the hot tub you've purchased. Please refer to our filter guide on page 20, or if you are still unsure contact a member of our team quoting the make and model.



### TOP TIP:

Never leave your hot tub without a filter inside of it unless you have emptied the spa.

## CHEMICAL RINSE WEEKLY

- Remove the filter(s) from your hot tub and rinse with clean water (either use a hose pipe or clean them in a bucket)
- Spread apart each pleat and rinse well to get rid of any dirt, hair or debris
- Spray with rapid filter cleaning spray, then leave for 20 minutes before rinsing thoroughly

### TOP TIP:

It's good practice to have multiple filters. When you carry out a drain and refill of your hot tub (and a chemical soak), replace with your other filter. Alternate the filters each time you do this.

## CHEMICAL SOAK QUARTERLY

- You should change your hot tub water at least every 3 months. Whilst doing this, we recommend giving your filters a thorough chemical soak
- To complete a chemical soak, you will need to use a hot tub filter cleaning chemical
- Dilute the chemical with water according to the directions on the bottle, making sure you use enough water to completely submerge the filter
- Leave the filter to rest in the solution overnight. The next day, rinse your filter well and leave to dry

## FILTER REPLACEMENT 6 MONTHS

- For maximum filtration benefit and to maintain the cleanest possible water, your hot tub filter should be changed every 26 weeks
- Replacement filters can be purchased directly through Superior Wellness or your authorised Superior Wellness retailer

# Filter guide



SS01 – 152 x 210 mm  
 SS02 – 125 x 338 mm  
 SS03 – 142.2 x 212 mm  
 SS50 – 127 x 338 mm

### OEM/Vegas Range

SS01 – 152 x 210 mm



SS01 – 152 x 210 mm  
 SS02 – 125 x 338 mm  
 SSW50L – 126.6 x 370.5 mm

### Astraios/Online Range

SS01 – 152 x 210 mm  
 SS04 – 152 x 193 mm



SS01 – 152 x 210 mm  
 SSW50L – 126.6 x 370.5 mm  
 SSW35L – 126.6 x 263.6 mm



78460 – 140 x 241 mm

### SS01

Top Hole – n/a  
 Bottom Hole – n/a  
 Thread – 38mm course male  
 Sqft – 45

### SS02

Top Hole – 54  
 Bottom Hole – n/a  
 Thread – n/a  
 Sqft – 50

### SS03

Top Hole – n/a  
 Bottom Hole – n/a  
 Thread – 50mm course male  
 Sqft – 18

### SS04

Top Hole – 37  
 Bottom Hole – n/a  
 Thread – 47mm  
 Sqft – 35

### SS50

Top Hole – 54.8mm  
 Bottom Hole – 54.8mm  
 Thread – n/a  
 Sqft – 50

### SSW35L

Top Hole – n/a  
 Bottom Hole – n/a  
 Thread – 43mm course male  
 Sqft – 30

### SSW50L

Top Hole – n/a  
 Bottom Hole – n/a  
 Thread – 43mm nut  
 Sqft – 50

### 78460

Top Hole – 45mm  
 Bottom Hole – n/a  
 Thread – 50mm  
 Sqft – n/a



SS01



SS02



SS03



SS04



SS50



SSW35L



SSW50L



78460